



## Jennifer Hart, PCC

Jennifer Hart is an ICF-certified leadership coach, OD and communication consultant, and training facilitator with a talent for building relationships and aligning expectations among diverse individuals, organizations and interests. Jennifer brings both passion and empathy to her work, understanding first-hand the challenge of slowing down while feeling the need to run, and the stress, pressure, and sleep-deprivation that come with building high stakes careers.

### Education

Jennifer is a graduate of American University's Leadership Coaching for Organizational Performance program. She earned an MA from The Johns Hopkins University School of Advanced International Studies and a BA from American University; English from Howard University, and a graduate certificate in Comprehensive Evidence-Based Coaching from Fielding Graduate University.

### Experience

Jennifer provides one-on-one leadership coaching to clients in both the public and private sector. In all her work, Jennifer integrates what she has humbly learned over the course of her 25-year career, including a multifaceted perspective on embracing differences from more than a decade of senior leadership experience in the United States, Asia, and Europe. She offers unique insight to complex challenges, shaped by extensive experience navigating rapidly changing environments and divergent legal and values systems, as well as a strong track record of building motivating environments and managing, coaching, and retaining diverse global teams.

Engaging with a coaching style frequently described as supportive and “gently challenging,” Jennifer supports clients from all walks of life through a wide range of topics – beginning with self-initiated strategies to “survive,” and working towards breakthroughs to “thrive” – at each client’s own pace. A versatile facilitator, she has also led scores of communication, leadership, and team-building training initiatives around the world from curriculum and scenario design to program delivery, management and evaluation.

### Certifications

Jennifer is a Professional Certified Coach (PCC) and member of the International Coaching Federation and a Narrative Coach Enhanced Practitioner. She is certified in several assessments that support her coaching clients, including:

- The Leadership Circle 360° Profile
- DISC: Everything DiSC® (Wiley) and DISC Behavioral Insights (TTI-Success Insights)
- The Five Behaviors™
- MBTI® Step I™ and Step II™ Instruments

### Accomplishments

Jennifer is an Adjunct Professorial Lecturer at American University's School of Public Affairs, where she teaches leadership and team development courses to federal government cohorts. She volunteers at a Whole New Doctor, a nation-wide program based out of Georgetown University that empowers medical students to increase resiliency and emotional intelligence through med school and beyond.